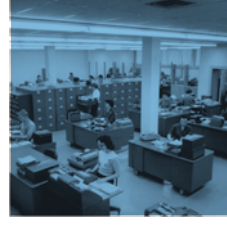




**NCH** 100 YEARS  
INNOVATING SINCE 1919



# 2019 NCH ASIA PACIFIC CSR AND SUSTAINABILITY REPORT



# Agenda

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# NCH Asia Pacific President Introduction

by DongEun Kim



Dear NCH Associates,

It brings me great pride to share our collective efforts in promoting our company's centennial with acts of community service performed together world-wide. We did well as a team and this inspires us more to continue to make a difference - not just within ourselves but in the community we live in.

2019 saw us contributing, feeding, donating, walking and cleaning the path, and sharing our personal hours in our own country's community circles. We honor the hours we offered because it is worth more than gold and we will continue to share this rich resource.

This 2020, we will make this year our springboard for another memorable

100 years. We want our future leaders to look back at us at the beginning of our new 100 with pride as we proactively make a difference in the world. We will commit to wholeheartedly make NCH Corporation known as a dependable, respected member of the community in every country we are in.

We are counting on your continued support and looking forward to a sustainable, meaningful and a greatly positive impact in our company and community.

All the best to us,

**Dong Eun Kim**  
President,  
NCH ASIA PACIFIC

# About NCH

## OUR 100 YEARS OF HISTORY

- Founded in 1919 in Dallas, Texas, USA by Milton P. Levy Sr.
- Global Headquarters in Irving, Texas, USA
- \$1 Billion USD in Sales



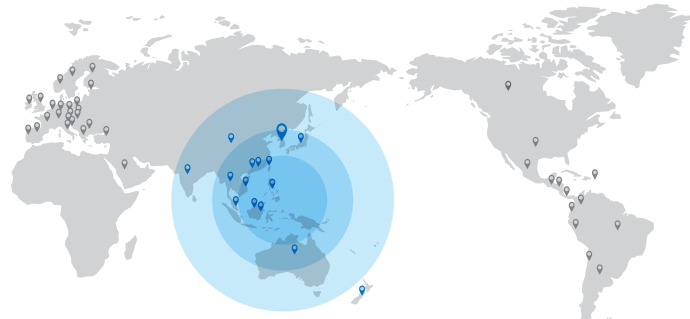
## OUR MISSION:

To be the best company in the world at cleaning water, conserving energy, and maintaining equipment while remaining environmentally responsible and economically competitive for our customers.



## GLOBAL COVERAGE

NCH has 8,000 employees, with branch offices and manufacturing plants located on five continents. We operate in over 50 countries with an extensive and varied product line. NCH Asia Pacific operates in 15 countries including: Australia, China, Hong Kong, India, Indonesia, Japan, Korea, Macau, Malaysia, New Zealand, Philippines, Singapore, Taiwan, Thailand, and Vietnam.



## INDUSTRIES SERVED

We focus on commercial, industrial, and infrastructure businesses in Asia, including:

### Commercial

- Hotels & Hospitality
- Food & Beverage
- Shopping Malls
- Hospitals
- Schools
- Amusement Parks
- Commercial Buildings
- Golf
- Ski Resorts

### Industrial

- Steel & Metal Works
- Food & Beverage
- Pulp & Paper
- Automotive
- Manufacturing
- Pharmaceuticals
- Agriculture
- General Manufacturing

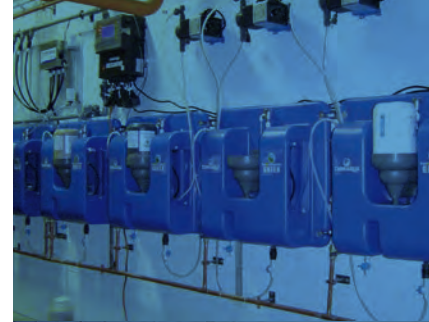
### Infrastructure

- Water Treatment
- Waste Management
- Mining, Oil & Gas
- Construction
- Marine
- Transportation
- Power Generation

## ADVANCED TECHNOLOGY

NCH is committed to the continuous development of our products, equipment, and services to better serve our clients. Our Research & Development Laboratories are on the cutting-edge of technology - developing tomorrow's products today.

- NCH products meet or exceed standards set by OSHA, EPA, FDA, NSF
- Our products are produced under strict quality control in ISO 9001 certified plants
- NCH is proud of our nearly 400 patents



## Giving back to our communities

# NCH CARES

In 2019, we created a new program, NCH Cares - one of the biggest world-wide corporate social responsibility (CSR) projects of NCH Corporation in its history. Focused on supporting non-profit organizations with funding, hands-on and skill-based volunteer support. Our goal was to contribute 100 hours in community service by the end of 2019, and to continue this every year. We look forward to continue the collective effort of all 50 subsidiaries worldwide by contributing and actively volunteering to non-profit organizations.



# NCH CSR

## RESULTS TO DATE

- In 2019 NCH successfully achieved 705 hours of community service, and reached 56 organizations world-wide.

As of December 2019

Region	Point of Contact for each region (person overseeing community service for their region)	Email	Total Organizations for the region	Total Hours Completed To Date
USA+Canada	Jennifer Owens	jowens@nch.com	16	169.50
Europe	Paul Gilbert	Paul.Gilbert@nch.com	14	390.00
Latin America	Luis Javier Buenrostro Gomez	luisjavier.buenrostrogomez@nch.com	10	86.00
APAC	Heeyoung Kim	Heeyoung.kim@nch.com	16	60.00
<b>Total Organizations</b>			<b>56</b>	<b>705 hours</b>





# 2019 NCH ASIA PACIFIC NCH CARES HIGHLIGHTS

NCH CARES in 2019: Our centennial year was celebrated by our subsidiaries from over 50 countries contributing over 100 hours in community service. In NCH ASIA PACIFIC, we are proud to share our contribution to the effort with the majority of our employees happily sharing their time with nature and planting for the future, aid for children, time with the mentally challenged and the elderly, and also helping out in times of crisis. With open hearts and minds, we embraced and rose to the challenge, and we believe these efforts made us personally grow and glow inside our 100th year.







# Giving back to our communities

## NCH CARES

The 15 countries under Asia Pacific fulfilled the 'NCH Cares' program criteria:

- Community service must be completed at a non-profit organization
- Minimum of 1 hour volunteering service
- Minimum of 2 people volunteering a time



### NCH Asia Pacific



NCH Asia Pacific Regional Management Team participated in Happy Dolls Project in celebration of NCH 100th anniversary



### NCH Asia Pacific



The NCH Asia Pacific regional leaders spent a day packing 100 bags of food and comfort items for Concordia Children's Services.



### NCH Asia Pacific



NCH Asia Pacific Operations Team donated 40 fruit boxes for the needy children of KanThong School.



### NCH Australia



NCH Australia committed to helping their farmers affected by drought by sponsoring 10% of their total sales for one month to Buy-A-Bale Foundation.



### NCH Australia



NCH Australia contributed \$7 for every order placed during the month of February 2020. On the average number of order placed monthly, NCH Australia is looking at a contribution of about \$5,000. All funds raised was donated to the Red Cross for Disaster Relief & Recovery.



### NCH India



NCH India volunteered at HOPE, a home for mentally challenged children in Chennai that aims to support and remove the social stigma of the mentally challenged.



### NCH India



NCH India along with children at Anna Anandha Illam were able to design and create planter models in which they can grow a plant either at school, office cabin or residential premises with used plastic bottles.



### NCH Japan



NCH Japan participated in the "Miyagi Olletrail" hiking course and walked for about 10 kilometers along the coastline and paths through forests while picking up some trash and waste.



### NCH Korea



NCH Korea had their anual Kimchi Making for Charity event by and sponsoring 3.8M KRW for "Together Hansup"



### NCH Korea



NCH Korea practices Love Sharing Campaign, by visiting 'New Life House of the Disabled', located in Eumsung-gun, Choongbuk Province



### NCH Korea



NCH Korea held a 'Briquettes sharing event' 30 employees participated to visit the houses of less fortunate to deliver 1,500 pieces of briquettes and other daily necessities.



### NCH Malaysia



NCH Malaysia pledged to protecting the environment by doing an area clean-up.



### NCH Malaysia



NCH Malaysia celebrated Christmas with two Sheltered Children Homes, Rumah Hope and Rumah Juara by contributing 100 Santa bags to the children. NCH Malaysia invited its employee to pack for the 100 Santa bags and delivered the Santa bags to both homes and celebrated Christmas with the children.



### NCH Philippines



NCH Philippines donated products for Calamity Evacuation Centers. NCH Philippines also ran a promo for all products — buy 10 products and get 2 additional at no charge to help everyone dealing with cleaning up volcanic ash fall.



### NCH Philippines



NCH Philippines prepared 100 seedlings at Haribon Foundation's Bahay Punlaan for reforestation.



### NCH Singapore



NCH Singapore decided to give love and care to the senior citizens. NCH Singapore team celebrated its Christmas with senior citizens at Thye Hwa Kwan Centre. Everyone had a fun and joyous celebration together.



### NCH Taiwan



NCH Taiwan presented lunch boxes, lunch bags and Chinese dictionaries at the SKIKUN Elementary School.



### NCH Thailand



NCH Thailand organized a Mangrove Reforestation activity at BangpuRecreation Center, Samutprakan. Involving the participation of 60 employees. All in all, 180 mangrove trees were successfully planted.



### NCH Thailand



NCH Thailand's top executives and staff spent the day attending to the children of Ban Dek Ram-Indra (Home for the Blind with Multiple Disabilities), and also donated money, daily use products and two of the best NCH cleaning products, Chemsearch Concentrate and Banish.



### NCH Vietnam



NCH Vietnam recently organized a visit to the orphans & the disabled in VungTau City. Held by Mr. YengNguyen (CM) with the special participation of the NCH Asia Pacific President - Mr. DongEun Kim and NCH employees. We gave 100 presents to the children there.



### NCH Vietnam



NCH Vietnam donated 25 gifts for Christmas to the kid (teddy bear & cookies) and 50kgs of Rice & 10 boxes of Milk & some foods for the kid house. Besides that, our member use our own money for give lucky money (lunar new year culture) to the kids and teachers for adding more happiness as well.

# NCH CARES

**Sustainable and measurable activities from 2019 and onward**





## VOLUNTEERISM

Giving one's time and effort elevates this exercise because personal time is a valuable resource and one's presence is more impactful than material contribution alone.



## LONG TERM IMPACT

Supports our sustainability goal: Tree planting is a big activity in all areas- planting today will secure resources for tomorrow.



## COMPANY STRENGTH

Product donation and extending application expertise - helping disaster areas cope with a top-of-the-line product is putting our best foot forward and helps build confidence in our product to perform in highly stressful environments.\*



\*Residual germicidal use in a evacuation center helps secure area from spread of disease vs. use of generic cleaners.

# NCH CARES

## 2020 and onward

Time is our biggest and most expensive resource. Our endeavor is to donate our hours to make a difference in the community. Our People are committed to giving a share of their time, effort, and expertise to make our world a better place. Have employees from all 50 countries in the NCH network worldwide volunteer their time to non-profit organizations in honor of our company's commitment to being a positive presence in the community while helping the environment.

# NCH is more than just products:

NCH is our People supporting the Community and the Environment.



- Inspire NCH Associates, Partners and Customers to help people in need.
- Invest in skills
- Develop People -personally and professionally
- Safety, health and wellness of employees and their families
- Build a positive, safe and supportive work environment



- NCH promise to aid community in disaster management via corporate strength in product, service and expertise.
- NCH Plant Locations will have an annual area cleaning drive for preventive maintenance.
- Announce Free Preventive Maintenance (TPM) Courses near Plant Locations.



- NCH will support and produce product and service innovations while caring for the environment
- Environmental-impact consciousness (less waste, less residue, no pollution, go green)
- Go for ISO 14000 as ideal.
- Provide long term environment aid via Tree Planting, Area protection, Support less waste.



# NCH CARES

## COMMITMENT STATEMENT

The company is looking forward to the next 100 years with renewed faith and optimism. We have reached this milestone due to its best development - our own people! As we move on forward, we will extend our support to not just developing, supporting and celebrating our people but also involving the Community we live and work in and the Environment together.







**NCH Cares People**

**NCH commits to supporting the following for its employees.**

- Fair Workplace and Employment
- Development of skills and expertise
- Healthy, Safe and Productive Work Space and Environment.



**NCH Cares Community**

**NCH commits to supporting the community**

- Guaranteed product donations
- Office and Plant location improvements
- Annual CSR



**NCH Cares Environment**

**NCH commits to supporting the Environment**

- Promote more green solutions
- Continuous investment on development green products and programs
- On-demand Label project reducing paper
- NCH Green office (no plastic cups/spoon/straw, cotton bags, refilling sanitizer/cleaner )



**ACHIEVE 365 Safety days**



**GUARANTEE 100 LITER PRODUCT DONATION by countries**



**REDUCE 20% of PAPER USE in the office**  
**REDUCE 20% of PLASTIC USE in the office**